



USB ADSL Modem

ADU-2120

User's Manual

Copyright

Copyright (C) 2004 PLANET Technology Corp. All rights reserved.

The products and programs described in this User's Manual are licensed products of PLANET Technology. This User's Manual contains proprietary information protected by copyright, and this User's Manual and all accompanying hardware, software, and documentation are copyrighted.

No part of this User's Manual may be copied, photocopied, reproduced, translated, or reduced to any electronic medium or machine-readable form by any means by electronic or mechanical. Including photocopying, recording, or information storage and retrieval systems, for any purpose other than the purchaser's personal use, and without the prior express written permission of PLANET Technology.

Disclaimer

PLANET Technology does not warrant that the hardware will work properly in all environments and applications, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose.

PLANET has made every effort to ensure that this User's Manual is accurate; PLANET disclaims liability for any inaccuracies or omissions that may have occurred.

Information in this User's Manual is subject to change without notice and does not represent a commitment on the part of PLANET. PLANET assumes no responsibility for any inaccuracies that may be contained in this User's Manual. PLANET makes no commitment to update or keep current the information in this User's Manual, and reserves the right to make improvements to this User's Manual and/or to the products described in this User's Manual, at any time without notice.

If you find information in this manual that is incorrect, misleading, or incomplete, we would appreciate your comments and suggestions.

FCC Compliance Statement

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the instructions provided with the equipment, may cause interference to radio and TV communication. The equipment has been tested and found to comply with the limits for a Class A computing device in accordance with the specifications in Subpart B of Part 15 of FCC rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If you suspect this equipment is causing interference, turn your Ethernet Switch on and off while your radio or TV is showing interference, if the interference disappears when you turn your Ethernet Switch off and reappears when you turn it back on, there is interference being caused by the Ethernet Switch.

You can try to correct the interference by one or more of the following measures:

- w Reorient the receiving radio or TV antenna where this may be done safely.
- w To the extent possible, relocate the radio, TV or other receiver away from the Switch.
- w Plug the Ethernet Switch into a different power outlet so that the Switch and the receiver are on different branch circuits.

If necessary, you should consult the place of purchase or an experienced radio/television technician for additional suggestions.

CE mark Warning

The is a class B device, In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

Trademarks

The PLANET logo is a trademark of PLANET Technology. This documentation may refer to numerous hardware and software products by their trade names. In most, if not all cases, these designations are claimed as trademarks or registered trademarks by their respective companies.

Revision

User's Manual for PLANET USB ADSL Modem

Model: ADU-2120A / ADU-2120B

Rev: 1.0 (JAN. 2004)

Part No.: EM-ADU2120

TABLE OF CONTENTS

CHAPTER 1 INTRODUCTION	1
FEATURES	1
DATA REQUIREMENT.....	1
<i>ADSLRFC1483 mode user.....</i>	<i>1</i>
<i>ADSL PPPoE/PPPoA mode user.....</i>	<i>1</i>
SYSTEM REQUIREMENT	2
LED DEFINITION.....	2
CHAPTER 2 INSTALLATION	3
HARDWARE INSTALLATION.....	3
DRIVER INSTALLATION WITH WINDOWS 98	3
DRIVER INSTALLATION WITH WINDOWS ME	5
DRIVER INSTALLATION WITH WINDOWS 2000	6
DRIVER INSTALLATION WITH WINDOWS XP	9
DRIVER CONFIGURATION	11
CHAPTER 3 PPPOE AND PPPOA CONFIGURATION.....	15
ADSL LAN CONFIGURATION	16
CHAPTER 4. USER INTERFACE	17
ACCESSING CSA	17
CSA USER SCREEN.....	17
CHAPTER 5. UNINSTALL MODEM.....	20
USB MODEM UNINSTALLATION.....	20
CHAPTER 6. TROUBLESHOOTING	21
CHAPTER 7. ABBREVIATIONS	22

Chapter 1

Introduction

PLANET USB ADSL modem ADU-2120 is designed to provide cost-effective access to high-speed ADSL services. With our ADSL modem, surfing on Internet is just like driving a sport car on the Express Highway. Video on Demand, Videoconference and any high-speed Internet applications is not a dream any more. But a reality!

Features

- I USB bus-powered; an external power supply is not required
- I ANSI T1.413 issue 2, ITU G.dmt(G.992.1), and ITU G.lite(G.992.2) compliant
- I Software upgradeable
- I Support the following three modes
 - n PPP over ATM LLC or VCMUX (RFC 2364)
 - n PPP over Ethernet LLC or VCMUX (RFC 2516)
 - n RFC 1483 LLCSNAP/VC-MUX
 - Bridged IP over ATM, LLC or VCMUX (RFC 1483)
 - Routed IP over ATM LLC or VCMUX (RFC 1483)
- I Supports DSL downstream data rates up to 8 Mbps
- I Supports DSL upstream data rates up to 1 Mbps
- I Compliant with Universal Serial Bus Specification Revision 1.1

Data Requirement

You must get the following data information from your ISP or phone company to set up ADU-2120.

ADSLRFC1483 mode user

- I VPI/VCI value
- I Encapsulation mode(example: RFC 1483...etc.)
- I IP Address, Subnet Mask
- I Gateway, DNS related information

ADSL PPPoE/PPPoA mode user

- I VPI/VCI value
- I Encapsulation mode (example: RFC 2364, 2516...etc.)
- I Username and password for authentication

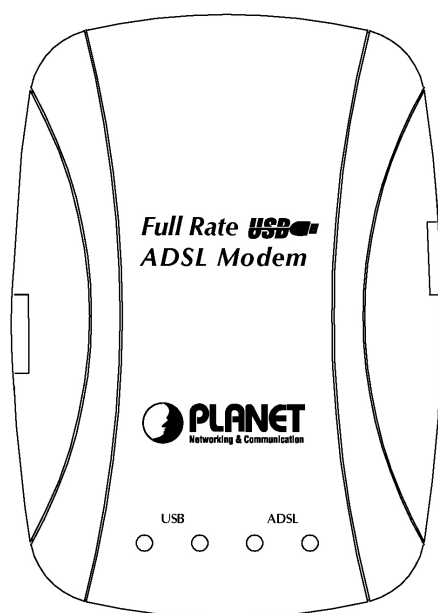
System Requirement

- I Mainboard with USB support
- I Pentium II CPU and above or compatible
- I RAM: 64M or above
- I Windows 98SE, Windows 2000, Windows ME, Windows XP, Windows 2003 Server

NOTE: For Windows XP it is recommended that your PC have at least 128 M Bytes of memory.

LED definition

Below is the front panel of ADU-2120 and its LEDs definition.



LED	Definition
USB – Red	Flashing when is attaching and configuring
USB – Green	Solid green when the connection to PC is OK and the driver is well installed.
ADSL – Red	Flashing when the software downloading from PC is successful.
ADSL - Green	Flashing when is trying to connect to ADSL DSLAM Solid green when is ready for dial-up connection

Chapter 2 Installation

2

Please refer to the following steps to complete ADU-2120 installation.

Hardware Installation

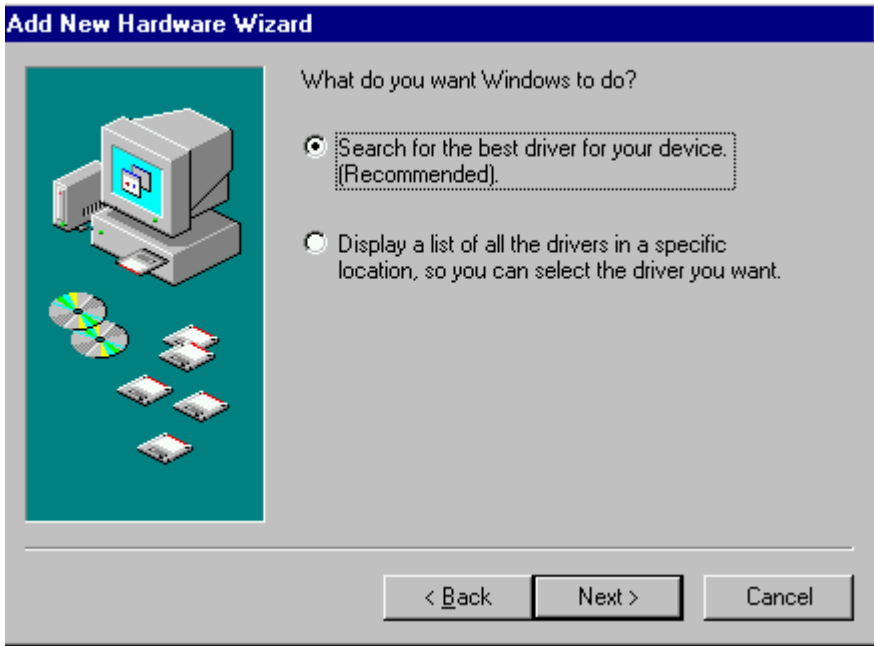
1. Turn on your PC
2. Insert the rectangular end of a USB cable into the USB port of your PC. Then, insert the square end of the USB cable into the USB port of the ADU 2120.
3. PC will automatically detect this modem as “DynaMiTe USB Modem”.
4. Insert bundled USB driver CD into the proper drive and follow instruction to install ADU 2120.

Driver Installation with Windows 98

1. The “Add New Hardware Wizard” will be displayed. Click **Next**.



2. Choose the “search for a better Driver (Recommended)” and click Next.



3. Choose "Specify a location". Then click "Browse" to find out the driver location to install. (Assume "E" is your CD-ROM drive, the driver can be found in E:\driver\ADU-2120B) then click OK. Please then click "Next" to continue.



4. The **Add New Hardware Wizard** will appear and indicate the **PLANET ADU-2120 USB ADSL modem** has been recognized and will install a new driver. Click **Next**



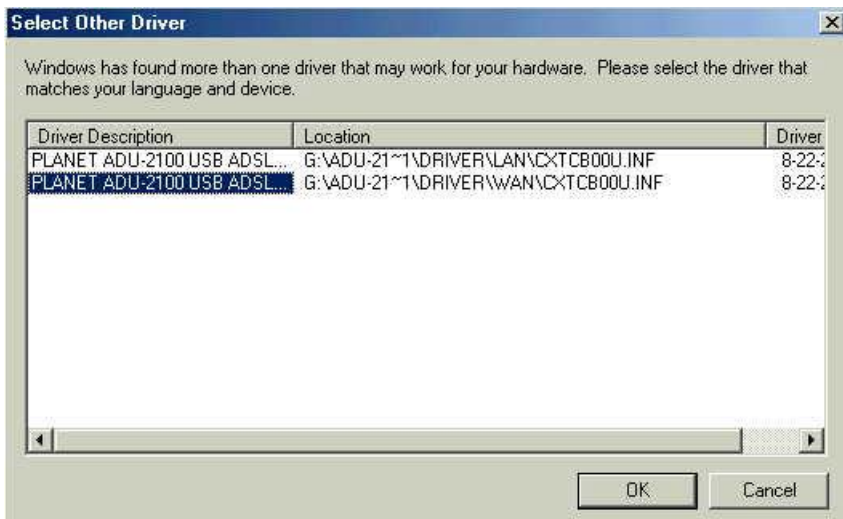
5. Please then go to Section “**Driver Configuration**” for further configuration.

Driver Installation with Windows ME

1. The “Found New Hardware Wizard” will be displayed. Insert ADU-2120 driver CD and click **Next**.



2. Please specify the path which ADSL modem connected your computer to Internet, then click **OK**. Please select the directory with ADU-2120 driver and then click "OK".



3. Please then go to Section "**Driver Configuration**" for further configuration.

Driver Installation with Windows 2000

1. The "Add New Hardware Wizard" will be displayed. Please click Next.



2. Choose the "Search for a suitable driver for my device (recommended)", and click Next.



3. Next you will be prompted for software drivers. Select Specify a location.



4. Insert the ADSL Driver CD into your systems CD-ROM drive and then click "Browse" to find out the driver location to install. (Assume "E" is your CD-ROM drive, the driver can be found in E:\driver\ADU-2120B) then click OK.
5. The Found New Hardware Wizard will then find the ADSL USB MODEM, click Next.



6. The “Digital Signature Not Found” window will pop-up, Click Yes.



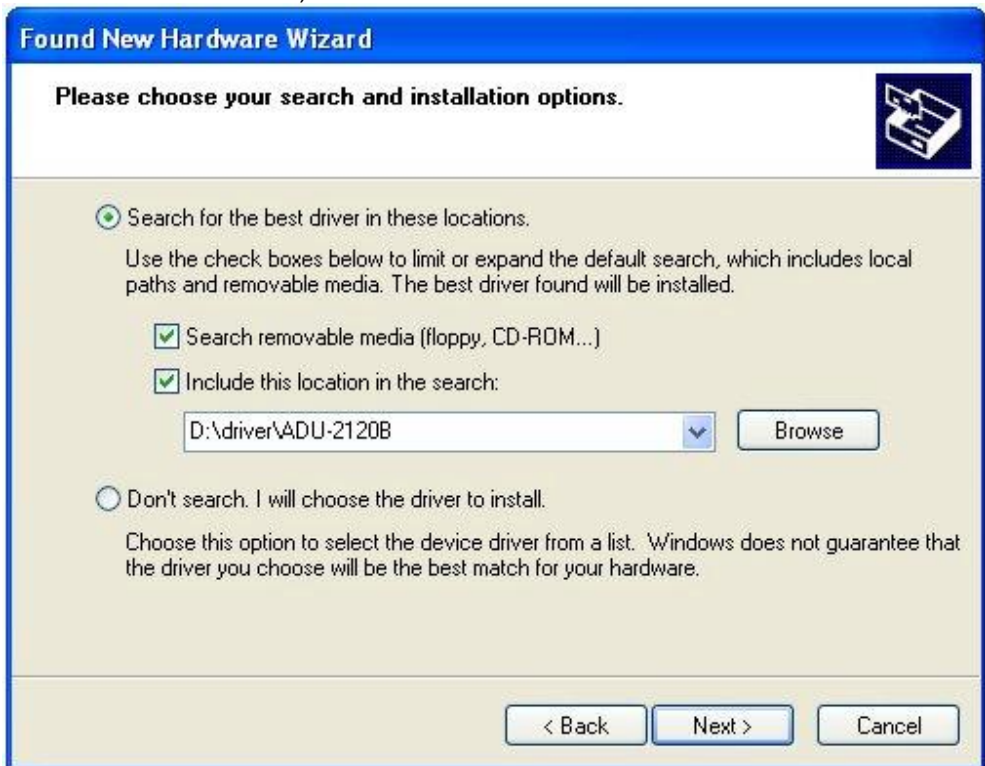
7. Please then go to Section “**Driver Configuration**” for further configuration.

Driver Installation with Windows XP

1. The “Add New Hardware Wizard” will be displayed. Choose Install from a list or specific location (Advanced) and click Next.



2. Insert the ADSL Driver CD into your systems CD-ROM drive, select "Include this location in the search" and then click "Browse" to find out the driver location to install. (Assume "E" is your CD-ROM drive, the driver can be found in E:\driver\ADU-2120B). Click "Next" to continue.



3. The Hardware Installation window appears. Click Continue Anyway.

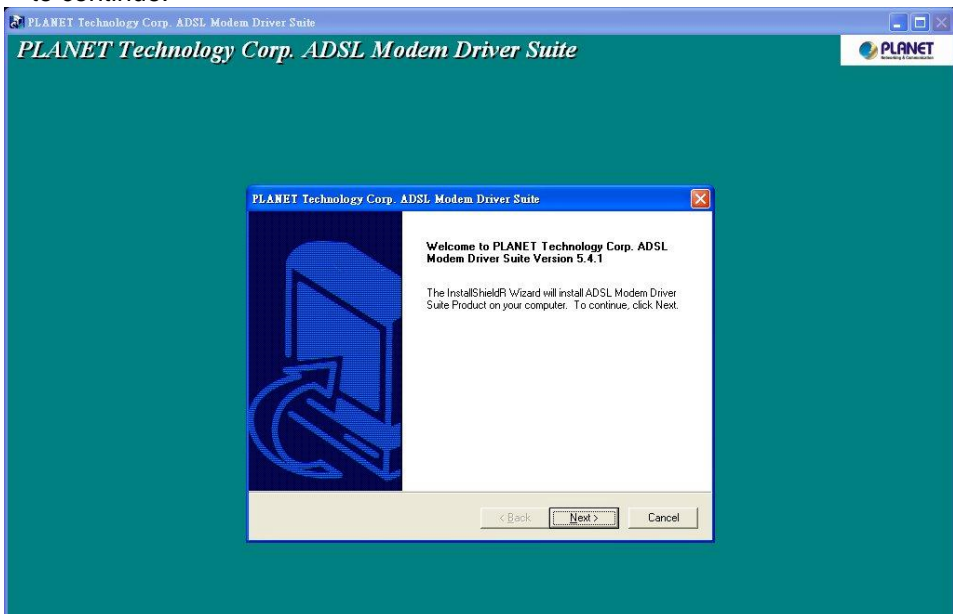


4. Now please go to Step 3 for driver configuration.

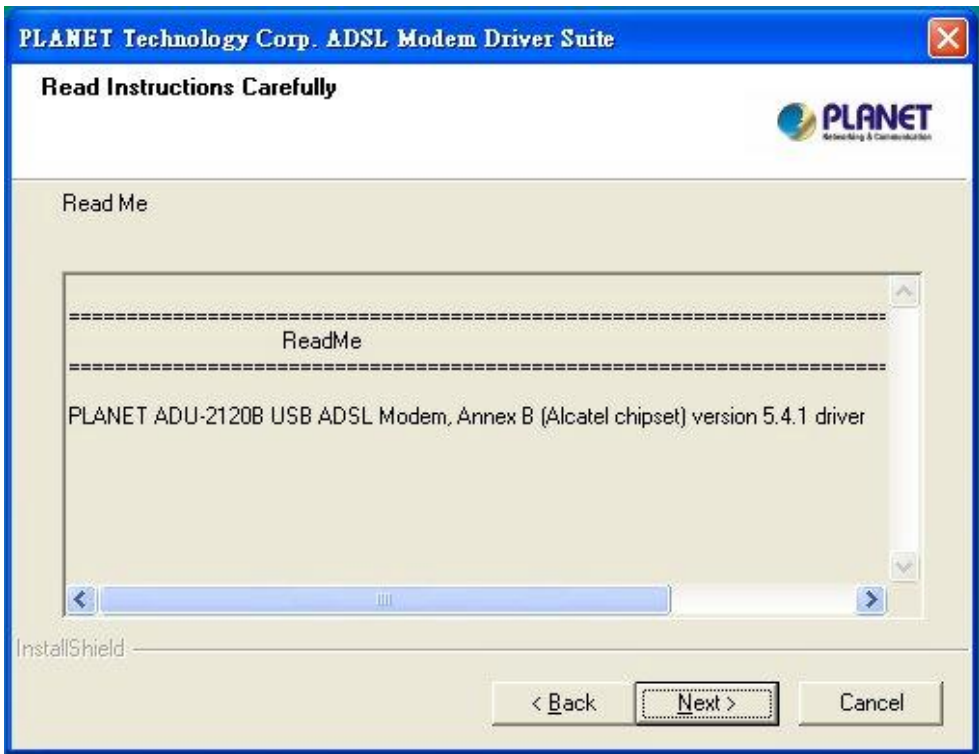
Driver Configuration

Step 3: Driver Configuration

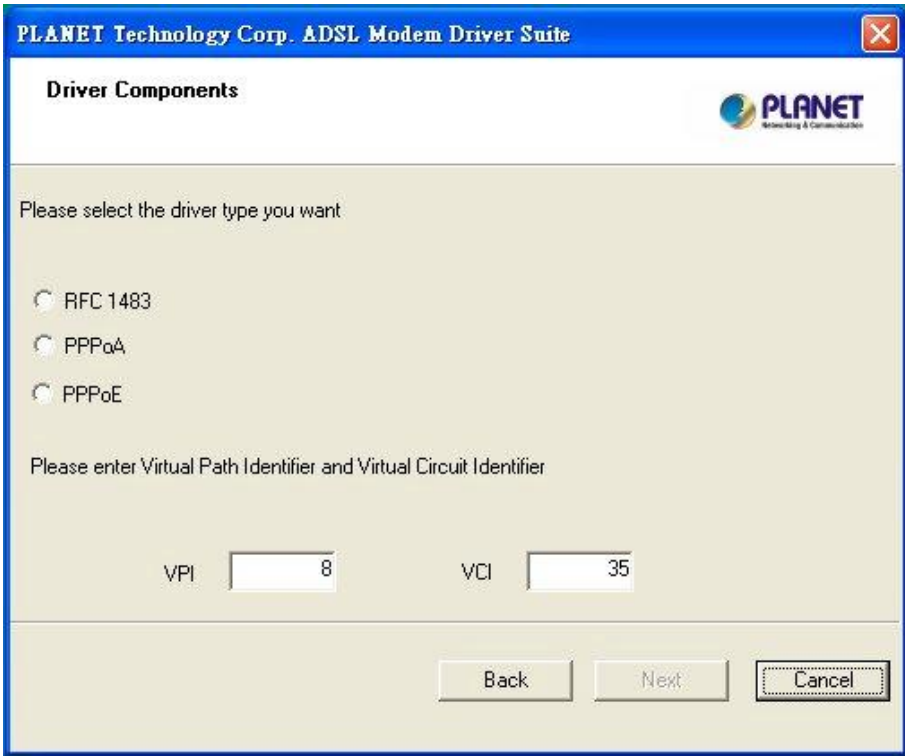
1. The system will start to copy the driver and utility files to your PC. After completing, the ADSL Modem Driver Suite installation page is shown. Click "Next" to continue.



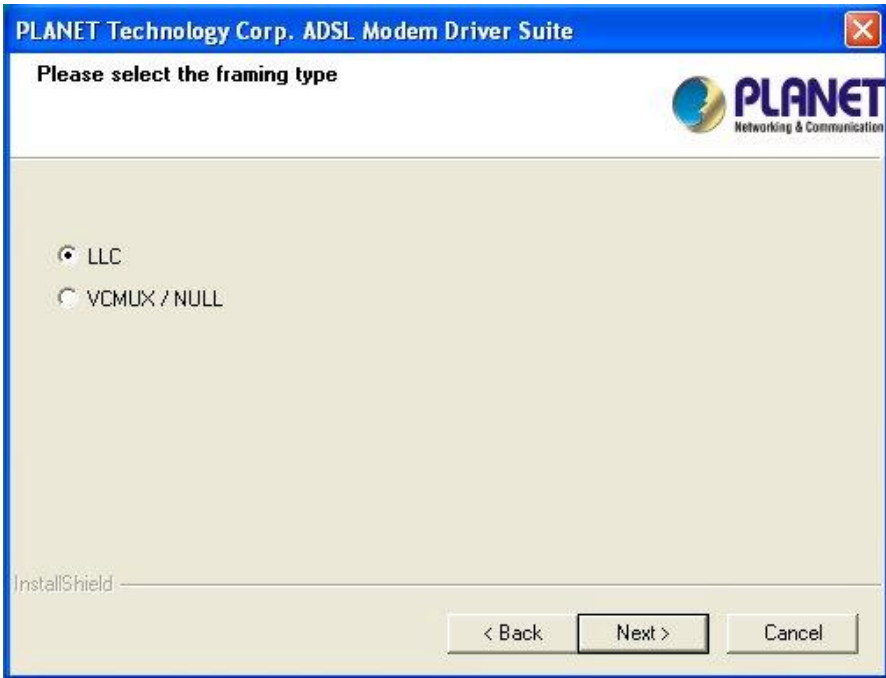
2. The modem driver version is shown. Click "Next" to continue.



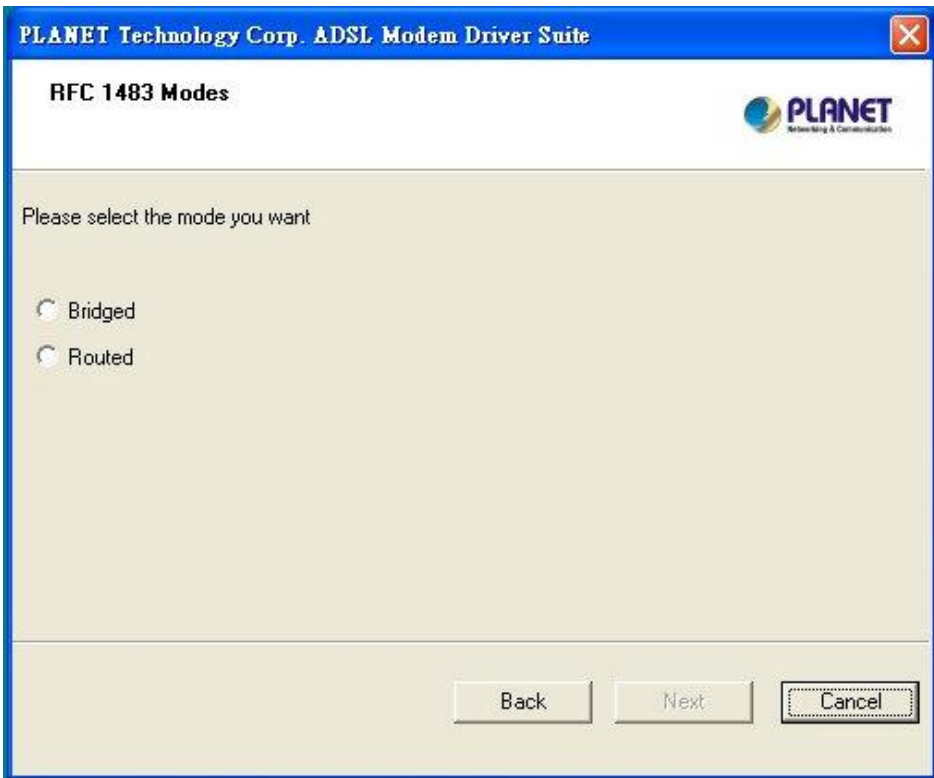
3. On this page, you need to select the operation mode (RFC 1483, PPPoA or PPPoE) and input the VPI / VCI values per your ISP's requirement. Click "Next" to continue.



4. Please then select the framing type your ISP uses: LLC or VCMUX/NULL.



5. If you select RFC 1483, you will then need to specified if it is Bridged or Routed RFC 1483. Your ISP should also provide this information.



6. The system will then ask you to reboot your PC. Please select “Yes, I want to restart my computer now” and click OK to finish this setup procedure.



7. After reboot, the system will ask you to install the driver again. Please select “Install the software automatically” and click “Next” to continue.



8. The Hardware Installation page is shown. Please select “Continue Anyway” or Windows XP and “OK” on Windows 2000



3. The Found New Hardware Wizard window appears and displays your newly installed PLANET ADU-2120 USB ADSL Interface, then click Finish. The system may ask you to reboot again. Please select “Yes” to reboot if asked.

Chapter 3

PPPoE and PPPoA Configuration

ADSL LAN Configuration

4

To configure the connection, after you have installed the appropriate driver:

Step 1. Click either the desktop icon, or the **Dial-Up Networking** icon to open the **Connect To** window. For Windows XP, please click **“Start” -> “Settings” -> “Network Connections”** and then click the **ADSL** or **PPPoE** on the **“Dial-up”** option.

Step 2. Provide the following information

Step a. Supply the **User Name**.

Step b. Supply the **Password**.

Step c. Click the field for **Save Password**, if you want the system to remember the password.

Step d. Click **DIAL** to set up the connection.

NOTE: *The data for the Phone number field has been furnished by your service provider.*



Note: There is a known issue for PPPoA in case of Windows 98 Second Edition and Windows Millennium. Extra disabled adapters may appear in Device Manager. These extra adapters do not affect the functionality of the enabled adapter. However, do not remove the disabled adapters.

Check this link for more information

.<http://support.microsoft.com/default.aspx?scid=kb;EN-US;q279116>

Chapter 4.

User Interface

ACCESSING CSA

The User Interface to the ADSL Modem is provided by the **Control and Status Application (CSA)**. You can access the CSA by double-clicking on the CSA icon in the System Tray, located near the clock on the task bar. The icon, which appears as two monitor screens, also changes color to indicate the status of the modem (see Table 1. ICON Condition.).

If the icon does not appear in the System Tray, it can be restored by any of the following methods:

- Restart the PC.
- Click the Windows START button, then Programs, ADSL Modem Driver, and Add CSA Tray Icon.
- Go to the CONTROL PANEL and double-click the ADSL Control and Status icon.

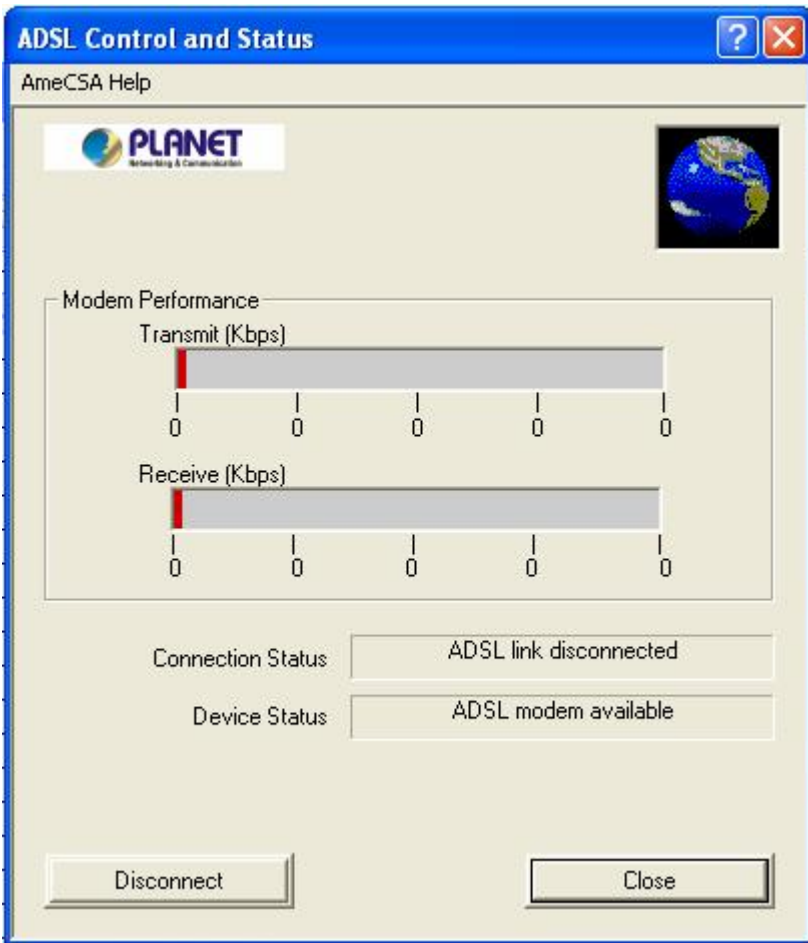
While connected, the System Tray CSA icon provides pop-up text that gives information about the current ADSL connection. This text appears when the cursor is placed over the icon. The information displayed is:

- bytes transmitted
- bytes received
- connection rate.

Table 1. ICON Condition

Color	Condition
Black	The modem is not available.
Red	The modem is disconnected.
Blue	The modem is waiting for initialization.
Yellow	The modem is initializing.
Green	The modem is connected and functioning.

CSA USER SCREEN



Modem Performance

The Modem Performance displays performance information. The primary purpose is to display the instantaneous throughput rate for both transmit and receive paths of the modem. This rate is calculated based on the poll period (generally 2 seconds) and the number of bytes passed during that time.

Transmit and Receive

The throughput is indicated through two bar graphs, each provides a maximum rate label indicating the transmit and receive bit rates currently in use. The bar graph displays peak throughput rates over the last 10-second period. Basically, the user interface records the instantaneous throughput for each poll period over the last 10 seconds, and the peak rate is displayed as the maximum value achieved over that 10-second period. This value is indicated on the throughput graph with a vertical red marker indicating the peak rate.

The user interface displays operational information about the ADSL modem, relevant when the modem is connected. When the modem is not connected, all of the non-averaged operational information are reported as zero unless otherwise CSA User Screen Connection Status noted. This means that when the modem is disconnected, these values should immediately report zero.

Connection Status

The Connection Status field changes to indicate the status of the modem connec-

tion:

- ADSL link connected
- ADSL link disconnected

Device Status

The **Device Status** field changes to indicate the status of the modem connection:

- ADSL Modem available
- ADSL Modem not available

Connect/ Disconnect Button

The **CONNECT/DISCONNECT** button performs the connection/disconnection operation. If the ADSL Modem is unavailable, the button is disabled. This occurs when the ADSL modem driver is disabled or fails to communicate correctly.

Close Button

The **CLOSE** button closes the main interface screen. If the main window was displayed while the system tray icon was present, then the application continues to execute - hiding the main screen. If for some reason the icon is not present, however, the application is terminated.

Help

On-line help is available through the **HELP** screens. Press the **F1** key at the CSA main screen to see the **Help** table of contents. This is available from the context menus and system tray icon menus **Help** selection.

AboutCSA

The **ABOUTCSA** button displays the product information, including the version number and date.

Chapter 5.

Uninstall Modem

5

USB Modem uninstallation

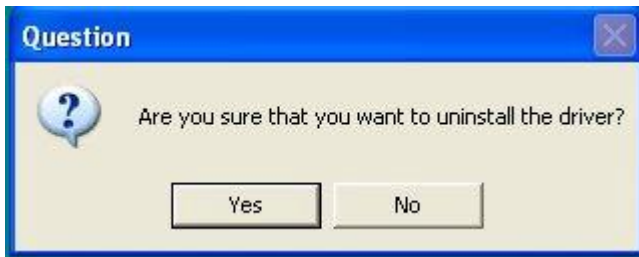
USB MODEM

To uninstall the software and hardware for the USB ADSL Modem, perform the following:

Step 1. Detach the USB Modem from your computer.

Step 2. At Windows **Start**, click on **Programs > ADSL Modem Driver > Remove ADSL Modem Driver**.

Step 3. A **Question** screen asks for verification of an uninstallation. Click **YES** to continue.



Step 4. At the **Rebooting Machine** screen, click the radio button for **Yes, I want to restart my computer now**, and then click **OK** to complete the uninstallation. The system is restarted.



You have successfully uninstalled the software and hardware for the modem.

6

Chapter 6. Troubleshooting

If your internet connection is not working, the following hints may be helpful. After trying these hints, if you still can not make your connection work, it is recommended that you ask your service provider for assistance. To run troubleshooting on the system:

Step 1. Is the system tray CSA icon green? If it is not, try a restart of your PC. This may clear the problem.

Step 2. If this does not correct the problem, make the following checks:

Step a. Is your phone line connected to the wall outlet and to your modem?

Step b. For **USB**. Is the modem connected to the USB port?

Step 3. If the CSA icon color does not show green after performing the steps above, it is recommended to "cleanup" the installation and reinstall. "Cleanup" is a utility that can be run from the Installation CD. At the Windows **Start** button, select **Run**, click **Browse** and search for "**Cleanup.exe**" on the installation CD. Once you Run the utility, it pops up a message for restarting the system. Re-install the modem after a restart.

Step 4. If the CSA tray icon is still not showing green uninstall the modem (see "Chapter 5. Uninstall Modem") and re-install.

Step 5. If the system tray CSA icon is green, but you have problems in logging in, or connecting to, your ISP, running "Cleanup" and reinstalling may solve the problem (see "Step 3" for details).

Step 6. If still experiencing difficulties, contact your service provided for help.

Chapter 7.

Abbreviations

- AAL** ATM Adaptation Layer. A function performed during ATM cell processing to adapt traditional IP or Ethernet traffic for transmission through an ATM network.
- ADSL** Asymmetric Digital Subscriber Line. A method for modulating data to achieve high bit rates over common twisted-pair copper wire.
- ATM** Asynchronous Transfer Mode. A method of networking that uses a fixed length cell to transmit data (versus a variable length packet). The fixed length cell improved cell switch performance, hence improves end-to-end data transfer performance.
- CBR** Constant Bit Rate. This class of service delivers ATM traffic at a consistent rate. The rate is specified during virtual circuit construction and cannot exceed the specified value.
- CSA** Control and Status Application. Basis for this whole document. **GUI** Graphical User Interface. The Windows-based interface a user interacts with to manage and monitor the ADSL modem activity.
- LEC** Local Exchange Carrier. The business party responsible for delivery of telephone service to a geographic region.
- PDU** Protocol Data Unit. Similar to a data packet, a protocol data unit is simply a data packet that has some protocol processing applied to it.
- PVC** Permanent Virtual Circuit. A virtual circuit that is defined and exists until explicitly destroyed.
- SAR** Segmentation and Reassembly. The process of segmenting AAL PDUs into cells and reassembling received cells as AAL PDUs.
- SVC** Switched Virtual Circuit. A virtual circuit that is dynamically created and destroyed using UNI signaling.
- UBR** Unspecified Bit Rate. This class of service attempts to deliver ATM traffic in a 'best effort' mode, as long as the amount of bandwidth consumed by the effort does not exceed a specified peak rate.
- UNI** User-To-Network Interface. The interface between the user endpoint equipment and the first ATM switch encountered in the network. The UNI specification suite (versions 3.0, 3.1, and 4.0) is maintained by the ATM Forum.
- VBR** Variable Bit Rate. Service class attempts to deliver ATM traffic.
- VC** Virtual Circuit. A data path setup across an ATM link.
- VCI** Virtual Circuit Identifier. A 16-bit value that is included in an ATM cell header to identify the destination virtual circuit.
- VPI** Virtual Path Identifier. An 8-bit value that is included in an ATM cell header to identify the destination virtual path.